



## QUALITY STATEMENT POLICY

Jangro is the UK's largest network of janitorial supply companies. Formed in 1980, Jangro has 46 members providing products and services across England, Ireland, Scotland, Wales and the Isle of Man.

Jangro's product portfolio covers a wide variety of categories including catering, chemicals, equipment and hardware, floor care, washroom hygiene, healthcare/clinical, machines, paper, workwear/PPE.

The Company recognises that a commitment to Quality and Assurance is necessary to achieve the required level of Client satisfaction and every undertaking is implemented to meet the requirements of ISO 9001:2015. Jangro Ltd's policy sets out the commitment by the Company for continual improvement.

It is the policy of the Company to exercise all reasonable skill and care in every aspect of its services, through the implementation of Quality Systems which shall involve the use of systematic planned and cost effective procedures that determine, assess and achieve quality and value in compliance with the requirements and expectations of the customers' requirements and expectations. The Policy also includes continual improvement of the needs to prevent non-conformities.

The Quality Programme laid down has the unqualified support of the Board of Directors and it is a mandatory requirement that all personnel involved comply with the policies, systems and procedures defined therein. No deviation is permitted without the approval of the Board of Directors. All Business objectives, which are to increase the level of turnover, must be met and these will be monitored for continual improvement.

Jangro Ltd's policy is to provide services of a standard of excellence which fully satisfy the customer requirements and expectations. The Policy also sets out defined lines of communication so the Company can meet not only their Customer's requirements, but also the needs of Company Staff.

The Board of Directors will set the policies and objectives, ensure the resources needed to maintain its current performance and to achieve continual improvement.

Signed: .....  Dated: 1<sup>st</sup> June 2020

Position: ..... Chief Executive Officer